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002/002

**GENERAL POWER OF ATTORNEY BY ASSIGNEE
&
37 C.F.R. § 3.71 EXCLUSION OF INVENTIVE ENTITY**

1) GENERAL POWER OF ATTORNEY BY ASSIGNEE

BellSouth Intellectual Property Corporation, as assignee of the entire right, title, and interest of the subject matter which is claimed and for which a patent is sought on the invention, hereby revokes all prior powers and appoints the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

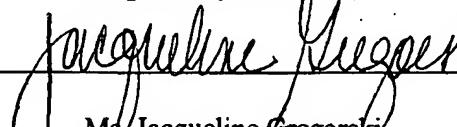
- i) Geoff Sutcliffe, U.S.P.T.O. Reg. 36,348, and Todd Mitchem, U.S.P.T.O. Reg. 40,731, of BellSouth I.P. Mgmt. Corp., 1155 Peachtree Street, N.E., Suite 500, Atlanta, GA 30309;
- ii) Bambi F. Walters, U.S.P.T.O. Reg. 45,197, P.O. Box 622 Kernersville, NC 27285; and
- iii) Scott P. Zimmerman, U.S.P.T.O. Reg. 41,390, P.O. Box 3822 Cary, NC 27519.

2) 37 C.F.R. § 3.71 EXCLUSION OF INVENTIVE ENTITY

BellSouth Intellectual Property Corporation, a corporation of the State of Delaware, U.S.A., having its principal place of business at 824 Market Street, Suite 901, Wilmington, Delaware 19801, has previously established itself as assignee of the entire right, title, and interest of this subject matter. BellSouth Intellectual Property Corporation shall conduct prosecution of the patent application, or any reexamination proceeding deriving from this patent application, to the exclusion of the inventive entity as per 37 C.F.R. § 3.71.

I hereby certify that i) I have authority to act on behalf of BellSouth Intellectual Property Corporation and/or ii) that I have apparent authority to sign on behalf of BellSouth Intellectual Property Corporation.

Respectfully submitted,



Ms. Jacqueline Gregorski
Vice President, Patent & Trademark Procurement

1/19/2004 (Date)

MAR-05-2004 FRI 12:08 PM BAPCO CORE SYSTEMS

FAX NO. 4043202968

P. 02

BellSouth Ref: BS030810

DECLARATION

As a below named inventor, I hereby declare that my residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

METHODS, SYSTEMS, AND PRODUCTS FOR MONITORING MULTIPLE TASKS TO FULFILL A REQUEST ORIGINATING FROM A WEB BROWSER,

the specification of which is attached hereto.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56(a).

As a named inventor, I hereby revoke all prior powers and appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Geoff Sutcliffe, U.S.P.T.O. Reg. 36,348, and Todd Mitchem, U.S.P.T.O. Reg. 40,731, of BellSouth I.P. Mgmt. Corp., 1155 Peachtree Street, N.E., Suite 500, Atlanta, GA 30309;
Bambi F. Walters, U.S.P.T.O. Reg. 45,197, P.O. Box 622 Kernersville, NC 27285; and
Scott P. Zimmerman, U.S.P.T.O. Reg. 41,390, P.O. Box 3822 Cary, NC 27519.

I acknowledge the above-listed attorneys and agents represent my employer and in such cases the above-listed attorneys and agents do not represent me individually. I further acknowledge I have not established, nor will I seek to establish, any personal attorney/client relationship with the above-listed attorneys and agents in connection with this application and understand that, should I require legal representation, I will obtain such, at my expense, other than through the above-listed attorneys and agents.

Send Correspondence to:

Scott P. Zimmerman, P.O. Box 3822 Cary, NC 27519

Direct telephone calls to:

Scott P. Zimmerman (919) 387-6907

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of first inventor

Sandeep R. Betarbet

Inventor's signature

Date 03/05/04

Residence.. 5310 Catalpa Court, Lilburn Georgia 30047

Citizenship.. USA